### WELCOME To Our New Announcement Page

The Sanitary District will now use this previously blank page to make announcements and share information. In the future, this space will be an opportunity to let our customers know about District news and activities. Feel free to send your questions or comments to **fhsd@az-fhsd.gov.** 

# How To Pay

### Auto-Pay:

Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to sign up for Auto-Pay.

#### **Online Bill Payment:**

Securely pay your bill online with a credit /debit card or E-Check 24/7/365 at **www.az-fhsd.gov.** 

#### Pay By Mail Or In Person:

16941 E. Pepperwood Circle Fountain Hills AZ, 85268

To ensure your payment is properly applied, please include the top portion of your billing statement, write your **Book** and **Account Number** on your check.

#### **Reminders Before Mailing Your Payment**

- Make check payable to: Fountain Hills Sanitary District or FHSD
- Please sign your check and write in the dollar amount
- Do not staple or tape your check to the remittance

## How To Contact Us

Customer Service:480-837-9444Email:fhsd@az-fhsd.,Website:www.az-fhsd.gAddress:16941 E. PeppeFountain UilleFountain Uille

480-837-9444 fhsd@az-fhsd.gov www.az-fhsd.gov 16941 E. Pepperwood Circle Fountain Hills, AZ 85268



Customer Service: Monday-Friday 8:00 AM to 5:00 PM, excluding holidays See website for a complete list of holiday closures

# **Proper Prescription Drug Disposal**

## PLEASE DO NOT FLUSH Rx!

You do not have to wait for the next "National Prescription Drug Take Back Day" event, held every year in April and October, to dispose of your expired, unused and unwanted prescription drugs. You can drop them off at the Maricopa County Sheriff's Office (MCSO) drop box, located in the lobby of the Town Hall (16705 E. Avenue of the Fountains), during regular business hours. Properly disposing of unwanted prescription drugs prevents misuse and helps protect the environment.

## Your Tax Dollars At Work

## Solids Handling and Headworks Improvement Project

The Sanitary District has undertaken a \$6.8 million-dollar refurbishment project at the Wastewater Treatment Plant (WWTP) to replace some old and maintenance-intensive equipment. While the District takes pride in our maintenance crews' ability to perform preventive maintenance on or repair all of our equipment, at some point, the age of the equipment and lack of replacement parts means it is no longer cost effective to operate.

The WWTP's solid thickening and dewatering equipment processes the left-over solid residuals (also called "sludge"), which is a natural by-product of the wastewater treatment process. The old equipment, installed in 1997, performed well for over 20-years of hard duty. Thanks to innovative technology and improved design, the new solids processing equipment will be much quieter and over 90% more energy efficient than the old equipment!

The Influent Pump Station (IPS) receives all the raw sewage from the entire Town and is the entry point to the treatment plant. Likewise, this pump station was placed into service over 20-years ago. These pumps must be reliable and are expected to operate 24 hours a day. The pumps will soon be replaced and the inside of the pump station will receive a much needed refurbishment.

Both phases of the project provide a much-needed overhaul and improvement to the "head" and "tail" of the treatment process. This Project is expected to be completed by August 2018.

