



## 4 WAYS TO PAY YOUR BILL

### 1. Auto-Pay:

Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to sign up.

### 2. Online Bill Payment:

You can securely pay your bill online with a credit/debit card or an E-Check at [www.az-fhsd.gov](http://www.az-fhsd.gov). There will be a \$1.00 third party charge for this service.

### 3. Mail Payment:

To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Write your **Book** and **Account** number on your check. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to: **16941 E. Pepperwood Circle Fountain Hills, AZ 85268**.

### 4. Pay in Person:

Deliver your payment to our Billing Department located at **16941 E. Pepperwood Circle Fountain Hills**, Monday - Friday 8:00 AM-5:00 PM. After hours, deposit your payment in the drop box located out front.

**Closed July 4<sup>th</sup> & September 3<sup>rd</sup> (Labor Day)**

## REMINDER:

### Changes To Billing Schedule Take Effect JULY 2018

Starting this July, all accounts billed on a quarterly basis will receive a bill in the first month of each quarter. Those residents that paid in May will have another bill due in July. This will occur only once as we get everyone on the same billing cycle. Please refer to the chart below reflecting the changes from the OLD to the NEW Billing Months.

OLD Billing Month	NEW Billing Month
February	January
May	April
August	July
November	October

### GOOD NEWS

There Will Be No Rate Increase This July

## ROACHES

Contrary to popular belief, roaches do not swim up sewer drains. The water in your drain trap can evaporate in a month, allowing roaches to climb up the dry drain. Once in a home, they head straight to a water source. Drains should be covered when not in use. Run water in unused drains at least once a month.

In Arizona, many roaches live in the landscaped areas of plants and shrubbery. Homeowners must take an initiative to treat their own property to help control the roach population.

If you notice roaches near a sewer manhole close to your property, you may report the problem to us by phone or through our website.

The Sanitary District can treat for roaches near the manhole, but not on private property.



## PLEASE DO NOT FLUSH Rx!

To dispose of your expired, unused and unwanted prescription drugs, drop them off at the Maricopa County Sheriff's Office (MCSO) drop box. The box is located in the lobby of Town Hall (16705 E. Avenue of the Fountains), accessible during regular business hours. Properly disposing of unwanted prescription drugs prevents misuse and helps protect the environment.

## The Effects of Water Softeners on Our Water Supply

Next time you fill your water softener with a heavy bag of salt, stop to think about where it goes. Did you know that water softeners add over **1.3 MILLION POUNDS** of sodium to the wastewater collected in Fountain Hills in just one year?

The Sanitary District recycles every drop of wastewater collected in town. All of the sodium from water softeners ends up in the recycled water supply, which is used for irrigation at some of our local parks and golf courses. The long-term exposure to elevated levels of sodium can burn, damage or kill grass, shrubs, and trees. Here are a few ideas on how you can help:

- Use potassium chloride, instead of sodium chloride, in your water softener. It is more expensive but reducing the amount of sodium discharged to the sewer ultimately helps our local parks and golf courses.
- Check to see how often your water softener is set to regenerate. Typically, softener units are configured to regenerate more often than necessary, causing more salt to be released into the sewer. Reducing how often the system regenerates can reduce how often you buy salt, saving both money and our local turf!
- Another solution is to install a device that softens water without using salt or contracting with a company which performs offsite regeneration. Contact your water softener supplier for more environmentally friendly options.

## UPDATE CONTACT INFORMATION

Fountain Hills has many seasonal residents that head to cooler weather for the hot summer months. If you are one of those residents or have recently moved, please contact our office to update your record with your new information. Sewer service in Fountain Hills is **not** one of the utilities that can be turned off while you are away or moving. To avoid missing a payment while transitioning, you can have it automatically deducted from your bank account. Contact our Billing Department for an **Auto Payment Form** or download the form today from our website at [www.az-fhsd.gov](http://www.az-fhsd.gov).