### 4 WAYS TO PAY YOUR BILL



### FOUNTAIN HILLS SANITARY DISTRICT Recycles Every Drop

#### 1. Auto-Pay:

Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.

#### 2. Online Bill Payment:

You can securely pay your bill online with a credit/debit card or an E-Check at <u>www.az-fhsd.gov</u>. There is a \$1.00 third-party charge for this service.

#### 3. Mail Payment:

To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.

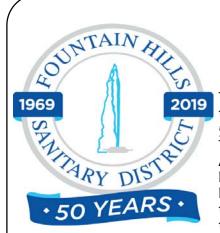
#### 4. Pay in Person:

Deliver your payment to our Billing Department located at **16941 E. Pepperwood Circle Fountain Hills**, Monday – Friday 8:00 AM -5:00 PM. After hours, deposit your payment in the drop box located out front.

### National Prescription Take Back Day

Dispose of unused or unwanted prescription pills on **Saturday, October 26, 2019**, at Town Hall between the hours of 10:00 AM-2:00 PM. Place all unwanted pills in a plastic bag, seal it, and drop it off. No liquids, creams, or needles.

If you miss this event, the Maricopa County Sheriff's Office (MCSO) has a drop box located in the lobby of Town Hall to dispose of unused or unwanted prescription pills. The drop box is accessible during regular business hours. Properly disposing of unwanted prescription pills prevents misuse and helps protect the environment.



# 50<sup>th</sup> Anniversary Open House

The Sanitary District would like to thank all those that attended our 50<sup>th</sup> Anniversary Open House event. The event was held on July 22 at the Advanced Water Treatment Facility located on Kiwanis Drive. The open house offered residents an opportunity to tour the sophisticated membrane treatment system and learn how the

Sanitary District recycles every drop of wastewater in Town. The Sanitary District takes pride in its community efforts to be good stewards of the environment and help protect the desert's limited water resources. It's been an honor to handle your business for the past 50 years and we look forward to continuing to serve this community while meeting the environmental and technical challenges of the next 50 years.

### Fountain Hills Prosecutor Charges Mesa Waste Collection Company with Criminal Polluting

A ten-count criminal complaint against Green Arrow Environmental Services, Inc., for criminal damage to a public utility and criminal polluting, was settled on August 7, 2019. The incident occurred on July 9, 2018, when employees of Green Arrow dumped over five thousand gallons of raw industrial waste into the Fountain Hills Sanitary District's sewer system, in front of a vacant building. This illegal dumping caused a disruption to the wastewater treatment system and over eight-thousand dollars in clean-up costs. More about this story can be found on our website at www.az-fhsd.gov.

Tampering with a manhole cover is considered a suspicious activity that should be reported immediately to **480-837-9444**. The **P3 Tips App** can also be used to report suspicious activity along with any supporting photos of the potentially suspicious activity.

### Low-Income Assistance Program

In January 2019, the Sanitary District started a Low-Income Assistance Program (LIAP) to assist low-income homeowners with their sewer bill.

We partnered with the Tempe Community Action Agency (TCAA) that administers the County's utility assistance program for Fountain Hills residents. Information on TCAA and what they offer has become more accessible now that they have joined the Fountain Hills Chamber of Commerce.

For information about the program, please visit our website at **www.az-fhsd.gov** or call our billing office at 480-837-9444 Monday - Friday, 8:00 AM - 5:00 PM.

## P3 Tips App Replaces Text-A-Tip

The Sanitary District would like to remind all residents that Text-A-Tip is now **P3 Tips**. **P3** stands for Public, Police, & Private Sector....working together to help solve & prevent crime. Unfortunately, Fountain Hills is not exempt from crime. Should you see anything suspicious, you can report it through the **P3 Tips App**.

The use of this application first requires it to be downloaded to your smart device. Look for the **P3** symbol included here when downloading.

