



4 WAYS TO PAY YOUR BILL

- 1. Auto-Pay:**
Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.
- 2. Online Bill Payment:**
You can securely pay your bill online with a credit/debit card or an E-Check at www.az-fhsd.gov. There is a \$1.00 third-party charge for this service.
- 3. Mail Payment:**
To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.
- 4. Pay in Person:**
Deliver your payment to our Billing Department located at **16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM**. After hours, deposit your payment in the drop box located out front.

LATE FEE:

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or fhsd@az-fhsd.gov to ensure your account information is up to date.

Happy 30th Anniversary Town of Fountain Hills

Congratulations to the Town of Fountain Hills on its 30th Anniversary of incorporation. The local spirit of volunteerism that help to create the Town 30-years ago is still an active part of its culture today.



ASR Well Control Facility and Restrooms

On December 18th, the Sanitary District held a ribbon cutting ceremony to officially open the ASR Well Control Facility and Public Restrooms near the parking lot on the east side of Fountain Park.

Most residents and park visitors will only notice the public restroom. However, the new building also houses sophisticated control equipment needed to operate a nearby recharge well, which is a vital piece of infrastructure for the use of recycled water.

For nearly 20 years, the wells and controls were housed in very small underground metal vaults, that must now be replaced. Moving the well controls from the deteriorated, underground vaults to an above ground building will make controlling and monitoring the wells safer for both District workers and park visitors.

Adding public bathrooms to a much-needed District facility shows how the public benefits when two government entities, such as the Town of Fountain Hills and the Sanitary District, work together.

The public restrooms on the east side of Fountain Lake are now officially open. An identical facility is under construction at the north end of Fountain Park, near the intersection of Saguaro Blvd. and Panorama Drive, and is expected to open at the end of January. Restroom hours will be in accordance with the Town's hours of operation at Fountain Park.

National Prescription Drug Take Back Day Results

Saturday, October 26, 2019, was the National Prescription Drug Take Back Day. The Fountain Hills Maricopa County Sheriff's Office (MCSO) collected 33.5 lbs. of prescription pills in that single day. The total amount collected for the month of October was 81.6 lbs. Thank you, Fountain Hills residents, for keeping prescription drugs out of the sewer and protecting our environment.



The Sanitary District would like to remind all residents that Text-A-Tip is now **P3 Tips**. **P3** stands for **Public, Police, & Private Sector**...working together to help solve & prevent crime.

FATS, OILS, & GREASE

Large amounts of fats, oil, and grease (FOG) in wastewater can cause sewer line clogs, sewer pump station failures, wastewater treatment plant problems, and environmental concerns. Do not pour FOG down the drain. It will eventually solidify and clog the sewer pipes, causing sewer lines to back up or overflow. Residents can help by following these steps:

- Do not pour fats, oils, and grease down the drain.
- Use a paper towel or napkin to remove greasy leftovers from pots and dishes prior to washing in the sink or dishwasher.
- Pour cooking oils and scrape grease into a container and dispose of it in the trash.
- Discard leftover food, scraps, and fat trimmings in the trash, not in the garbage disposal.
- Use baskets or strainers in the sink to catch food scraps. Empty scraps into the trash can.