



## 4 WAYS TO PAY YOUR BILL

- 1. Auto-Pay:**  
Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.
- 2. Online Bill Payment:**  
You can securely pay your bill online with a credit/debit card or an E-Check at [www.az-fhsd.gov](http://www.az-fhsd.gov). There is a \$1.00 third-party charge for this service.
- 3. Mail Payment:**  
To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.
- 4. Pay in Person:**  
Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM. After hours, deposit your payment in the drop box located out front.

### LATE FEE:

The Sanitary District gives residents a generous amount of time to pay the sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or [fhsd@az-fhsd.gov](mailto:fhsd@az-fhsd.gov) to ensure your account information is up to date.

**Suspended**  
**12/31/2020**

## *Fee Schedule* **No Increase!**

Our new Fiscal Year begins on July 1, 2020. The Fee Schedule is reviewed annually, and we are happy to announce there will be no Sewer User Fee increase through the remainder of 2020.

For more information, see the Fee Schedule on our website under the Customer Service Tab.

## STAY SAFE



**#MaskUpAZ**

## ABOUT US

19	Pump Stations
5,144	Manhole Covers
2.0	Million Gallons Treated Daily
100%	Amount Recycled
2	Treatment Facilities
6	Recycled Water Users
232	Miles of Piping
450	Lab Tests Done Monthly
24/7	Hours of Operation

## FAQ'S ABOUT COVID-19 AND WASTEWATER

### **Q: Is COVID-19 in wastewater and is it treated?**

**A:** Yes, scientists and researchers have been able to identify evidence of COVID-19 in raw sewage; however, there is no indication that it is infectious in that form. The good news is that current on-going studies across the country have shown **NO** detection of the material after going through typical wastewater treatment and disinfection processes.

The top agencies and experts on the subject matter all agree that the spread of COVID-19 through wastewater is not a public health threat. For example:

“Wastewater treatment plants treat viruses and other pathogens. Coronavirus, which causes COVID-19, is a type of virus that is particularly susceptible to disinfection. Standard treatment and disinfectant processes at wastewater treatment plants are expected to be effective.” **US Environmental Protection Agency**

In the US, we already know that wastewater is full of infectious organisms like viruses and have mandated treatment processes and safety practices to deal with them, including ways to protect workers from exposure.

### **Q: Is the recycled water the District produces safe for irrigation?**

**A:** Absolutely! Current treatment and disinfection processes, such as the ones used in Fountain Hills, are designed to address much harder viruses and those that are more prevalent in the environment than the current coronavirus-19.

The Sanitary District exceeds all state and federal minimum standards for turning wastewater into recycled water for irrigation. After the conventional treatment process, the District filters its recycled water through a sophisticated membrane filtration process to ensure no viruses or pathogens can pass. The water is then disinfected and safely distributed to golf courses and Town parks for irrigation. The District conducts as many as 450 samples and tests in a month to ensure the treatment process is functioning properly and the quality of the final product, recycled water, meets or exceeds all state requirements for Class A+ Recycled Water.