4 WAYS TO PAY YOUR BILL



1. Auto-Pay:

Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.

2. Online Bill Payment:

You can securely pay your bill online with a credit/debit card or an E-Check at www.az-fhsd.gov. There is a \$1.00 third-party charge for this service.

3. Mail Payment:

To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.

4. Pay in Person:

Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM. After hours, deposit your payment in the drop box located out front.

LATE FEE:

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied.

To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or **fhsd@az-fhsd.gov** to ensure your account information is up to date.

Fountain Hills Sanitary District Is Hiring

If you are looking for steady, full-time work with generous benefits, we are looking to fill the following:

Collection System Operator (2 Positions)

The Sanitary District offers competitive wages and benefits, including health plans, retirement saving plans, AZ State Retirement System, 12 paid holidays, paid sick leave, and paid personal time off.

To apply, please visit our website at www.az-fhsd.gov/employment

Fountain Hills Sanitary District is an Equal Opportunity Employer (EOE). Qualified applicants are considered for employment without regard to age, race, religion, gender, national origin, sexual orientation, disability, or veteran status.

Fee Schedule

No Increase!

Our new Fiscal Year begins on July 1, 2021. The Fee Schedule is reviewed annually, and we are happy to announce there will be no Sewer User Fee increase through June 30, 2022.

On March 19, 2020, the District suspended late fees and interest penalties for late payments through June 30, 2021. Staring July 1, 2021, late fees and interest will be applied to any account that is more than 15 days past the due date.

Late fees are currently \$25.00 and Interest is an annual rate of 10% (.0833% per month).

To avoid third-party fees, late fees, and interest, sign up for Automatic Payment through our website or call the Billing Office at 480-837-9444.

For more information on fees, see the Customer Service Tab on our website at www.az-fhsd.gov.

RV Dump Station

RV waste is prohibited from being dumped directly into the sewer system. The Sanitary District offers a place to properly dispose of the waste at our RV Dump Station located adjacent to the District Office at 16941 E. Pepperwood Circle. The hours of operation for the RV Dump Station are Monday through Friday 8:00 am to 4:00 pm, excluding holidays.

This service is free to Fountain Hills residents. There is a \$5.00 fee for non-residents and a \$25.00 fee for commercial entities. Anyone wanting to use this service must first check-in at the office.

Prescription Drugs

April 24, 2021, was the National Prescription Drug Take Back Day. The Fountain Hills Maricopa County Sheriff's Office (MCSO) collected 93.4 lbs of prescription pills in that single day. **Thank you**, Fountain Hills residents, for keeping prescription pills out of the sewer and protecting our environment.

Here are some reminders of how to dispose of prescription drugs:

Place pills in a clear plastic bag and drop off at the MCSO drop box (in Town Hall Lobby).

DO: Tape needles and bottles of liquids, then

dispose of them in the trash.

DO NOT: Flush liquids or pills down the toilet or drain.