### **4 WAYS TO PAY YOUR BILL**



### 1. Auto-Pay:

Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.

### 2. Online Bill Payment:

You can securely pay your bill online with a credit/debit card or an E-Check at <u>www.az-fhsd.gov</u>. There is a \$1.00 third-party charge for this service.

### 3. Mail Payment:

To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.

### 4. Pay in Person:

Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM. After hours, deposit your payment in the drop box located out front.

## Sodium Pollution By The Numbers

- Every day in Fountain Hills, 2,600 lbs of sodium is added to the sewer, that's almost 1,000,000 pounds a year.
- Home water softeners are the number 1 contributor of the sodium pollution dumped into the sewer.
- 100% of the wastewater in Town is recycled and used to water Town parks, local golf courses, and fill Fountain Lake.
- Every 40-pound bag of sodium chloride (salt) used to refill a water softener adds over 15 pounds of sodium to irrigation water for parks and golf courses.
- Sodium levels in the irrigation water are 2 times what is healthy for long-term use, turning grass yellow and burning trees and shrubs.

Please consider switching to potassium chloride for existing water softeners to help reduce the sodium pollution of our local irrigation water. When its time to replace an aging water softener, consider salt-free home water treatment systems.

# Avoid the FOG Fats, Oils, & Grease

Don't let FOG damage your home this holiday season. The Sanitary District would like to remind all residents **DO NOT** pour **fats**, **oil**, **& grease** down the drain.

It will eventually solidify and clog the sewer pipes, causing sewer lines to back up or overflow.

# Cool It > Can It > Trash It

### LATE FEE:

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at 480-837-9444 or fhsd@az-fhsd.gov to ensure your account information is up to date.

## Fountain Hills Sanitary District Is Hiring

If you are looking for steady, full-time work with generous benefits, we are looking to fill the following:

- Collection System Operator
- Maintenance Manager
- Maintenance Mechanic (Fleet)
- Treatment Plant Operator

The Sanitary District offers competitive wages and benefits, including health plans, retirement saving plans, AZ State Retirement System, 12 paid holidays, paid sick leave, and paid personal time off.

To apply, please visit our website at <u>www.az-fhsd.gov/employment</u>

## National Prescription Drug Take Back Day

Dispose of unused or unwanted prescription pills on **Saturday**, **October 23**, **2021**, at the Town Hall parking lot between the hours of **10:00 a.m. - 2:00 p.m. Please**, **no liquids**, **creams**, **or needles. Seal the pills in a clear plastic bag**.

If you miss this event, the Maricopa County Sheriff's Office (MCSO) has a drop box located in the lobby of Town Hall to dispose of unused or unwanted prescription pills. The drop box is accessible during regular business hours. Properly disposing of unwanted prescription pills prevents misuse and helps protect the environment.

### **Online Customer Account System**

New improvements are coming this Fall to the online customer account information and online bill payment tools.

A valid email address will be necessary to access the new system. Contact our Billing Office at 480-837-9444 to update and verify your account information.