



4 WAYS TO PAY YOUR BILL

1. **Auto-Pay:**
Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.
2. **Online Bill Payment:**
You can securely pay your bill online with a credit/debit card or an E-Check at www.az-fhsd.gov. There is a \$1.00 third-party charge for this service.
3. **Mail Payment:**
To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.
4. **Pay in Person:**
Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM. After hours, deposit your payment in the drop box located out front.

LATE FEE:

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or fhsd@az-fhsd.gov to ensure your account information is up to date.

Sodium Pollution

Every year more than 700,000,000 gallons of wastewater is produced from homes and businesses in Fountain Hills. Every drop of that wastewater generated in town is recycled and beneficially reused for irrigation purposes at local parks, golf courses, and refills Fountain Lake.

Each year there are 1 million pounds of sodium added to wastewater from the salt added to water softeners. This sodium ends up on parks and golf courses, damaging their turf. Before you add your next bag of salt to your water softener, consider using a safer salt alternative.

Which Salt To Use?	Sodium Chloride	Potassium Chloride
Size of Bag	40 lbs	40 lbs
Cost per Bag	\$7 at hardware store	\$34 at hardware store \$19 at Costco
Number of times to refill in a year	4 x	4 x
Annual Cost	\$28	\$136 (hardware store) \$76 (Costco)
Pollutes local water resources?	Yes	No
Annual amount of sodium that ends up watering local parks and golf courses per year	63 lbs per household	0 lbs

Residential Sewage Ejector Pumps

If your home is built on a hillside below the street level or if it has a basement with a bathroom, chances are you have a Sewage Ejector Pump. A Sewage Ejector Pump is necessary when a portion or whole home is built below the main sewer pipe, typically buried in the street. First, a small holding tank collects waste from drains and toilets. Then, a small pump conveys both liquid and solid waste up and out to the sewer. Here's some facts most don't know about residential sewage ejector pumps:

- A private sewage ejector pump and tank is the responsibility of the homeowner, not the Sanitary District.
- Make sure to have it thoroughly checked out by a knowledgeable home inspector or plumber if purchasing a property.
- Just like an air conditioner or roof, sewage pumps have a finite life and must be replaced at some point.
- Don't flush wipes or any other material that won't break down in water. It could clog the pump and cause a sewage back-up into your home.
- Don't dispose of cooking fat, oil, or grease in your drain. It can solidify in the tank or pump, causing a back-up.

National Rx Drug Take Back Day

October 23, 2021, was National Prescription Drug Take Back Day. Maricopa County Sheriff's Office (MCSO) in Fountain Hills collected 36.8 lbs of prescription pills in that single day.

From October 1st through November 23, 2021, 147.4 lbs of pills were collected in the drop box. **Thank you,** Fountain Hills residents, for keeping prescription pills out of the sewer and protecting our environment.

Here are some reminders of how to dispose of prescription drugs:

- DO:** Place pills in a clear plastic bag and drop them off at the MCSO drop box (in Town Hall Lobby).
- DO:** Tape needles and bottles of liquids, then dispose of them in the trash.
- DO NOT:** Flush liquids or pills down the toilet or drain.

Customer Online Services Update

Improvements to the Customer Online Services are coming soon. One-time account registration will be required. Be on the lookout for that registration information.

Contact our Billing Office at 480-837-9444 to verify or update your email address.