



## 4 WAYS TO PAY YOUR BILL

- 1. Auto-Pay:**  
Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.
- 2. Online Bill Payment:**  
You can securely pay your bill online with a credit/debit card or an E-Check at [www.az-fhsd.gov](http://www.az-fhsd.gov). There is a \$1.00 third-party charge for this service.
- 3. Mail Payment:**  
To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.
- 4. Pay in Person:**  
Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM. After hours, deposit your payment in the drop box located out front.

### **LATE FEE:**

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or [fhsd@az-fhsd.gov](mailto:fhsd@az-fhsd.gov) to ensure your account information is up to date.

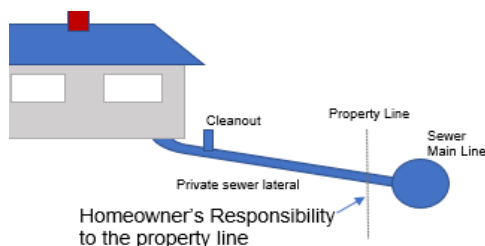
## Sewer Laterals

A sewer lateral is the pipe that connects your home's plumbing to the sanitary sewer main line, usually located in a street or wash in Fountain Hills. This crucial pipe transports all of the wastewater from your home to the main line that sends it to the treatment facility, where it's treated and then reused to irrigate our local parks and golf courses.

The homeowner is responsible for the care and maintenance of the sewer lateral up to their property line. Any blockages or broken pipes on private property must be repaired by a professional plumber.

Some tips on how to help maintain the sewer laterals are:

- Don't wash grease down the drain. It will solidify inside your pipes, eventually build up, and clog the line. Put grease in the trash.
- Keep food waste out of the drain. Most food waste is heavier than other waste normally intended for sewer lines. This waste can gather in the line and cause a build up. Put food waste in the trash.
- Only flush toilet paper. Even products that say they're flushable, such as wipes, should not be flushed. They can get caught in the lateral and continue to build up. Put wipes in the trash.
- Properly dispose of non-food items in the trash. Items like paper towels, hygienic wipes, feminine products, dental floss, hair, to name a few, do not deteriorate quickly and will build up over time, clogging the pipe. Put non-food items in the trash.
- Keep your lateral pipe root-free. Tree roots will grow down to your pipes seeking the water, causing a backup or crushing the pipe. Do not plant landscaping within 10 feet of your lateral.



## National Prescription Drug Take Back Day

Dispose of unused or unwanted prescription pills on **Saturday, April 30, 2022**, at the Town Hall parking lot between the hours of **10:00 a.m. - 2:00 p.m.** **Please, no liquids, creams, or needles. Seal unused pills in a clear plastic bag.**

If you miss this event, the Maricopa County Sheriff's Office (MCSO) has a drop box located in the lobby of Town Hall to dispose of unused or unwanted prescription pills. The drop box is accessible during regular business hours. Properly disposing of unwanted prescription pills prevents misuse and helps protect the environment.

## It Takes A Whole Community To Stop Sodium Pollution

Every 40-pound bag of Sodium Chloride added to a water softener ends up in the recycled water used for watering Town parks and some local golf courses. The sodium turns the grass yellow and can kill landscaping.

Please consider alternatives to Sodium Chloride such as:

- Switch to Potassium Chloride for an existing water softener.
- Replace an old water softener with a salt-free water treatment system.
- Use an exchange tank service that exchanges water tanks.

## Customer Online Services

Improvements to the Customer Online Services are here. If you have not yet registered for online billing service, please visit our website at [www.az-fhsd.gov/register-my-account/](http://www.az-fhsd.gov/register-my-account/) and follow the instructions to register.