



## 4 WAYS TO PAY YOUR BILL

1. **Auto-Pay:**  
Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to download the form.
2. **Online Bill Payment:**  
You can securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) at [www.az-fhsd.gov](http://www.az-fhsd.gov).
3. **Mail Payment:**  
To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.
4. **Pay in Person:**  
Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM.

### **LATE FEE:**

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied.

To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or [fhsd@az-fhsd.gov](mailto:fhsd@az-fhsd.gov) to ensure your account information is up to date.

## *New Sewer User Fee Starts This Quarter*

The Sanitary District is experiencing significant inflation in the cost of necessary supplies to safely collect and treat wastewater. Beginning July 1, 2022, monthly sewer user fees will increase by \$1 per month for residential users. Non-residential sewer user fees increases vary by use category. The new monthly sewer user fee is \$30.00 per month for residences, billed quarterly. The new quarterly fee is \$90.00 and is reflected in this quarter's invoice.

The Sanitary District reviews its Fee Schedule annually. The Fee Schedule is then subject to a Public Hearing, open for public comment, before formal adoption. Public Hearings were held on May 18, 2022, and June 15, 2022, at which time the Fee Schedule and annual budget were adopted.

## **Prescription Drugs**

April 23, 2022, was the National Prescription Drug Take Back Day. The Fountain Hills Maricopa County Sheriff's Office (MCSO) collected 59 lbs of prescription pills in 4 hours that day. **Thank you**, Fountain Hills residents, for keeping prescription pills out of the sewer and protecting our environment.

Here are some reminders of how to dispose of prescription drugs:

- DO:** Place pills in a plastic bag and drop off at the MCSO drop box (in Town Hall Lobby).
- DO:** Tape needles and bottles of liquids, then dispose of them in the trash.
- DO NOT:** Flush liquids or pills down the toilet or drain.

## Low Income Assistance Program (LIAP)

Effective July 1, 2022, the Sanitary District modified its Low Income Assistance Program to reflect a 25% discount on the monthly residential sewer user fees. This program is designed to assist full-time-resident homeowners with low-incomes with their monthly utility costs (some restrictions apply).

For more information on the Low Income Assistance Program, please contact the District Office at 480-837-9444 Monday through Friday between 8:00 AM to 5:00 PM. Or visit our website for complete details on the requirements at <https://www.az-fhsd.gov/rates-fees-billing-information/sewer-service-fees/>

## **RV Dump Station**

RV waste is prohibited from being dumped directly into the sewer system. The Sanitary District offers a place to properly dispose of the waste at our RV Dump Station located adjacent to the District Office at 16941 E. Pepperwood Circle. The hours of operation for the RV Dump Station are Monday through Friday **8:00 AM to 4:00 PM**, excluding holidays.

This service is free to Fountain Hills residents. There is a \$5.00 fee for non-residents and a \$25.00 fee for commercial entities. Anyone wanting to use this service must first check-in at the office.

## **Customer Online Services**

Improvements to the Customer Online Services are here. If you have not yet registered for online account access and billing services, please visit our website at <https://www.az-fhsd.gov/register-my-account/> and follow the instructions to register.