



## 4 WAYS TO PAY YOUR BILL

- 1. Auto-Pay:**  
Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or go to our website to enroll.
- 2. Online Bill Payment:**  
You can securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) at [www.az-fhsd.gov](http://www.az-fhsd.gov).
- 3. Mail Payment:**  
To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.
- 4. Pay in Person:**  
Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle Fountain Hills, Monday – Friday 8:00 AM -5:00 PM.

### **LATE FEE:**

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied.

To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill.

Payments not received in full by the due date may result in additional interest or lien fees.

Please contact our billing department at **480-837-9444** or [fhsd@az-fhsd.gov](mailto:fhsd@az-fhsd.gov) to ensure your account information is up to date.

## **“FLUSHABLE”**

### **Does Not Mean It’s Degradable!**

“Flushable” wipes and rags can damage the Town’s sewage collection system. Wipes and rags do not break down as they travel through the sewer system like toilet paper is designed to do. The wipes and rags clog pumps and lines, which can lead to sanitary sewer overflows and wrap around equipment, causing failures. The unforeseen expense to clean, repair, or replace equipment can add up very quickly from “Flushable” wipes and rags.

The Sanitary District would like to remind all residents to put wipes and rags into the trash can, not the toilet.

Below is a picture of wipes removed from a recent call out to a sewer backup in February 2023.



## **IT TAKES A WHOLE COMMUNITY TO STOP SODIUM POLLUTION**

Next time you fill your water softener with a heavy bag of salt, stop to think about where it goes. Did you know that approximately 1 MILLION POUNDS of sodium is added to the wastewater collected in Fountain Hills every year, which ends up on local parks and golf courses.

When you add salt to your water softener it disappears over time. It is slowly dissolved into the water for your home, used for drinking and washing, and then discharged to the sewer system. Once in the sewer system, it is collected, treated, and then sent to local parks and golf courses where it is used to water the grass and landscaping. It is also used to refill Fountain Lake. **In the end, every 40-pound bag of sodium salt used to refill a water softener adds 15 pounds of sodium to the irrigation water for local parks, lakes and golf courses.** This is detrimental to both turf grass and wildlife.

You can help improve the quality of recycled water used in Fountain Hills by:

- (1) replacing your water softener with a salt-free water conditioning system,
- (2) switching to potassium salt (instead of sodium salt) for your existing water softener, or
- (3) using an exchange tank service that exchanges water tanks, requiring no salt or maintenance on your part.

Contact a water softener supplier to see which environmentally friendly option would work best for you.

### **National Prescription Drug Take Back Day**

Dispose of unused or unwanted prescription pills on **Saturday, April 22, 2023**, at the Town Hall Main Entrance between the hours of **10:00 a.m. - 2:00 p.m.** This includes prescription pills for your animal(s) as well.

**Please, no liquids, creams, or needles. Pour unused pills into a clear plastic bag to deliver.**

If you miss this event, the Maricopa County Sheriff’s Office (MCSO) has a drop box located in the lobby of Town Hall to dispose of unused or unwanted prescription pills. The drop box is accessible during regular business hours. Properly disposing of unwanted prescription pills prevents misuse and helps protect the environment.