



4 WAYS TO PAY YOUR BILL

1. Auto-Pay:

Have your payment automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** or visit our website to enroll.: www.az-fhsd.gov/automatic-payment-form/

2. Pay online:

You can securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) at www.az-fhsd.gov/pay-my-bill/

3. Mail Payment:

To ensure your payment is correctly applied to your account, please include the top portion of your billing statement. Make check payable to **Fountain Hills Sanitary District** or **FHSD** and mail to **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**.

4. Pay in Person:

Deliver your payment to our Billing Department located at 16941 E. Pepperwood Circle, Fountain Hills, Monday-Thursday 7:00 AM-4:00 PM and Friday 7:00 AM-1:00 PM. A drop box is available for after-hours in front of the Administrative office.

LATE FEE:

The Sanitary District gives residents a generous amount of time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain a good payment history and avoid the late fee, make payment by the due date listed on the front side of this bill. Payments not received in full by the due date may result in additional interest or lien fees. Please contact our billing department at **480-837-9444** or fhsd@az-fhsd.gov to ensure your account information is up to date.

“FLUSHABLE”

Does Not Mean It’s Degradable!

“Flushable” wipes and rags can damage the Town’s sewage collection system. Wipes and rags do not break down as they travel through the sewer system like toilet paper is designed to do. The wipes and rags clog pumps and lines, which can lead to sanitary sewer overflows and wrap around equipment, causing failures. The unforeseen expense to clean, repair, or replace equipment can add up very quickly from “Flushable” wipes and rags. Wipes can also clog the private sewer service line serving a home or business. Repairs to sewer service lines on private property are the responsibility of the property owner, not the District.

The Sanitary District would like to remind all residents to put wipes and rags into the trash can, not the toilet.

National Prescription Drug Take Back Day

Dispose of unused or unwanted prescription pills on **Saturday, April 27, 2024**, at the Town Hall Main Entrance between the hours of **10:00 a.m. - 2:00 p.m.** This includes prescription pills for your animal(s) as well. **Please, no liquids, creams, or needles. Pour unused pills into a clear plastic bag to deliver.**

If you miss this event, the Maricopa County Sheriff’s Office (MCSO) has a drop box located in the lobby of Town Hall to dispose of unused or unwanted prescription pills. The drop box is accessible during regular business hours.

Properly disposing of unwanted prescription pills prevents misuse and helps protect the environment.

New Ramada to Provide Comfort for Park Visitors While Recycling Water

Construction is scheduled to begin in April for an important component of the Fountain Hills Sanitary District (District) infrastructure. An above-ground control room structure will be constructed for one of the three Aquifer Storage & Recovery (ASR) wells at Fountain Park, to replace an aging underground vault. A large portion of this structure will serve park visitors as a ramada to provide shade and a place to reflect on the beauty of Fountain Park. The facility will be located at the south end of the park along Saguaro Boulevard.

The Fount Rushmore statues will be relocated in collaboration with the Town of Fountain Hills, Fountain Hills Cultural & Civic Association, and the Public Arts Committee in a better arrangement for park visitors to experience. The existing sidewalk will be relocated for better access to the ramada and designated view spot by meandering around the ramada. Construction is expected to be complete by the end of October 2024 to accommodate the many events at Fountain Park. During construction, the bike lane may be closed for contractors to access the site, and the sidewalk will be closed with pedestrians detoured to a temporary pedestrian walkway. Work is expected to take place during daytime hours, Monday through Friday, with possible Saturday work (excluding major holidays).

The District is responsible for safely collecting wastewater and recycles every drop for irrigation in local parks and golf courses. The District manages three Aquifer Storage & Recovery (ASR) wells at Fountain Park, in which reclaimed water is stored underground in the aquifer when supplies are high (during winter) and recovered during times of higher demand (during summer). To effectively manage these valuable resources, in 2019, the District constructed above-ground control room buildings for two of its ASR wells (to replace aging underground vaults), with a portion of each dedicated to serving park visitors as public restrooms.

To learn more about the project, visit www.FHRecyclesEveryDrop.com