



WAYS TO PAY:

1. **Auto-Pay:**

Automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** for details or go to our website to enroll www.az-fhsd.gov

2. **Online Bill Payment:**

Securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) at www.az-fhsd.gov.

3. **Mail Payment:**

Please include the top portion of your billing statement. Make check payable to: **Fountain Hills Sanitary District** or **FHSD** and mail to: **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268.**

4. **Pay in Person:**

Office hours: Monday-Thursday 7:00 AM-4:00 PM and Friday 7:00 AM-1:00 PM. Or use our drop box for your convenience.

LATE FEE:

The Sanitary District gives residents ample time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill. Payments not received in full by the due date may result in additional interest or lien fees. Please contact our billing department at **480-837-9444** or fhsd@az-fhsd.gov to ensure your account information is up to date.

Fountain Park Ramada/Well Control Building is Complete

Have you noticed the new ramada and arrangement of presidential statues at Fountain Park? The newly constructed ramada provides a great viewpoint of the lake and bit of needed shade. The presidential statues have been relocated along a new sidewalk for park visitors to experience. Next time you walk by, have a seat and take a selfie with a president.

Did you know the ramada hides a sophisticated well control room behind it? The well control room is an important component of the recycled water infrastructure. The Fountain Hills Sanitary District manages three Aquifer Storage & Recovery (ASR) wells at Fountain Park, in which reclaimed water is stored underground in the aquifer when supplies are high (during winter) and recovered in times of higher demand (during summer). These wells have been successfully operating since 2001.

The Sanitary District is committed to providing first-class wastewater collection and treatment services to our community. We safely collect all the wastewater from town and use sophisticated treatment processes to turn into recycled water used for irrigation at local parks and golf courses. Fountain Hills Sanitary District is proud of its commitment to protect water in the arid desert. The District has been successfully **"Recycling Every Drop"** since 1974.

Sodium Pollution

Every drop of wastewater produced from homes & businesses in Fountain Hills is recycled and beneficially reused for irrigation purposes at local parks, golf courses and refills Fountain Lake.

We need your help! The salt added to water softeners (sodium chloride) turns the grass yellow and can kill landscaping. Every 40-pound bag of sodium salt used to refill a water softener adds 15 pounds of sodium to the irrigation water for the local parks and golf courses.

Please consider the alternative:

- Potassium Chloride for your existing water softener.
- Replace an old water softener with a salt free water treatment system.
- Use a water tank exchange service.

Keep Your Pipes Clog-Free

- Put grease, oil and fats in the trash. Do not wash down the drain as it will solidify inside your pipes, eventually causing a buildup and clog the line.
- Put food waste in the trash. Most food waste is heavier than waste intended for the sewer lines. This waste, when put down the drain, can gather in the line and cause a buildup.
- After soaking a greasy pan, place a paper towel over the drain basket to catch grease and food particles as you slowly pour the water down the drain. Put the paper towel in the trash.
- Make it a habit to dry wipe pots, pans and dishes of all fats, grease and oils before washing.

Thank you for your support during National Prescription Drug Take Back Day on October 26, 2024. In Fountain Hills alone 31.2 pounds of prescription drugs were collected. Turning in used medications goes a long way of keeping unwanted, unused and expired medications out of our environment and protecting our kids. Thank you, Fountain Hills!