

### **WAYS TO PAY:**

### 1. Auto-Pay:

Automatically deducted from your bank account and never miss a payment again. Call our office at **480-837-9444** for details or go to our website to enroll www.az-fhsd.gov.

### 2. Online Bill Payment:

Securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) at www.az-fhsd.gov.

### 3. Mail Payment:

Please include the top portion of your billing statement. Make check payable to: Fountain Hills Sanitary District or FHSD and mail to: 16941 E. Pepperwood Circle, Fountain Hills, AZ 85268.

### 4. Pay in Person:

Office hours: Monday-Thursday 7:00 AM-4:00 PM and Friday 7:00 AM-1:00 PM. Or use our drop box for your convenience.

#### LATE FEE:

The Sanitary District gives residents ample time to pay their sewer user fee before a \$25.00 late fee is applied. To maintain your good payment history and avoid the late fee, make your payment by the due date listed on the front side of this bill. Payments not received in full by the due date may result in additional interest or lien fees. Please contact our billing department at **480-837-9444** or **fhsd@az-fhsd.gov** to ensure your account information is up to date.

## National Prescription Drug Take Back Day

Dispose of unused or unwanted prescription pills on Saturday, April 26, 2025, at the Town Hall main entrance between the hours of 10:00 a.m.-2:00 p.m. This includes pets prescriptions too! Please, no liquids, creams, or needles. Pour unused pills into a clear plastic bag.

If you miss this event, the Maricopa County Sheriff's Office (MCSO) has a drop box located in the lobby of Town Hall to dispose of unused or unwanted prescription pills. This drop box is accessible during regular business hours.

Properly disposing of unwanted prescription pills prevents misuse and helps protect the environment.

### **Escaping the Summer heat?**

Don't forget to have someone check your property periodically and run water in each plumbing fixture. Water in the traps below each sink, tub, shower and toilet form a water barrier to prevent sewer gases from entering the home.

### What's a Sewer Lateral?

Your home's plumbing connects to the public wastewater system through an underground pipe called a "private sewer lateral." As the property owner, you own this pipe and are responsible for keeping it in good repair. Once the sewer lateral reaches the sewer main, in the street or public utility easement, it is the responsibility of the Sanitary District.

### A few tips to keep your sewer lateral in good repair:

- Do not flush any type of wipes (Flushable, Baby or Cleaning wipes). They flush down, but they do not break down like toilet paper. Wipes are made of fibrous material and can get caught up on small things and start to collect as they travel down the sewer lateral, creating a significant back-up into your home.
- Grease, oil and fats belong in the trash. Putting these three items down your drain will solidify inside your pipes, eventually causing a buildup and clog in the line.
- Do not plant trees within ten feet of the lateral. Tree roots, seeking water, can potentially grow into and damage your lateral.

# Visit our website to learn more about the RV Dump Station:

www.az-fhsd.gov/rv-dump/

The RV dump station is free of charge to FH residents, \$5.00 charge to non-residents and a \$25.00 fee for commercial entities.

### **Everyday is Earth Day at the Fountain Hills Sanitary District**

Every drop of wastewater generated in Fountain Hills is safely collected, highly treated and converted to recycled water here in Town. The Sanitary District provides recycled water for irrigation at three local golf courses, three Town parks, and fills Fountain Lake.

The Fountain Hills Wastewater Treatment Plant was first constructed in 1974 and has undergone many expansions and improvements over the years. Today, the Sanitary District operates a sophisticated treatment system including ultra-filtration membranes, ultraviolet (UV) light disinfection, and five Aquifer Storage and Recovery (ASR) wells to successfully manage the seasonal supply and demand of recycled water.

The Sanitary District prides itself on being good stewards of the environment and doing its part to protect the desert's limited water resources. The Sanitary District has been successfully **Recycling Every Drop** since 1974.