

WAYS TO PAY:

1. Auto-Pay:

Automatically deducted from your bank account at no charge to you. Call our office at 480-837-9444 for details or go to our website to enroll www.az-fhsd.gov.

2. Online Bill Payment:

Securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) at www.az-fhsd.gov.

3. Mail Payment:

Please include the top portion of your billing statement. Make check payable to: Fountain Hills Sanitary District or FHSD and mail to: 16941 E. Pepperwood Circle, Fountain Hills, AZ 85268

4. Pay in Person:

Office hours: Monday-Thursday 7:00 AM-4:00 PM and Friday 7:00 AM-1:00 PM. Or use our drop box for your convenience.

5. Pay by Phone:

Call 24 hours a day **877-326-2261** to pay with a credit/debit card or E-check. **Processing fees will apply.*

REMINDERS

LATE FEE

Please be advised the Sanitary
District allows a 15-day grace
period after the due date before a
\$25.00 late fee is applied to a
delinquent account. To maintain a
good payment history and avoid
the late fee, we strongly encourage
you to make your payment by the
due date.

Please review payment options on our website. www.az-fhsd.gov

- Set up automatic payment.
- Register your account to receive text or email notifications.
- Make a one time payment.
- Update your contact information.

Scan this code for quick access to view payment options



GREAT NEWS!

No Sewer User Fee Increase

After careful review of the operational expenses for the fiscal year of July 1, 2025 - June 30, 2026, the Board of Directors has determined no sewer user fee increase is required to continue to safely collect and treat all the wastewater in Fountain Hills.

National Prescription Drug
Take Back Day was April 26,
2025. The Fountain Hills
Maricopa County Sherriff's Office
(MCSO) collected 18.8 pounds of
prescription pills. Thank you,
Fountain Hills residents, for
keeping prescription pills out of
the sewer, protecting the
environment and our children.

If you missed this event, there is a drop box located in the lobby of MCSO in the Town Hall.

DID YOU KNOW?

On average each year about 700 million gallons of wastewater are produced from homes and businesses in Fountain Hills. The District recycles every drop and beneficially reuses it for irrigation purposes at local parks, golf courses and refills Fountain Lake.

Each year, approximately 1 million pounds of sodium are added to the wastewater from salt used in water softeners. This sodium ends up on parks and golf courses, resulting in damage to the turf.

<u>Please consider a safer</u> <u>alternatives</u>:

- Switch to Potassium Chloride for an existing water softener.
- Replace an old water softener with a salt-free water treatment system.
- Use an exchange tank service.

KEEP ALL WIPES OUT OF YOUR PIPES!

Disposable wipes, including those labeled "flushable" do not dissolve in water like toilet paper. Flushing them can cause severe clogs in your home plumbing and may damage the sewer system. The FHSD recommends *ALL* wipes (baby, cleaning, facial and bathroom wipes) be disposed in the trash.