FOUNTAIN HILLS SANITARY DISTRICT

Recycles Every Drop

WAYS TO PAY:

1. **Auto-Pay:**

   Automatically deducted from your bank account at no charge to you. Call our office at 480-837-9444 for details or go to our website to enroll **www.az-fhsd.gov/automatic-payment-form/**

2. **Online Bill Payment:**

   Securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate $1.00 fee applies) at **www.az-fhsd.gov/pay-my-bill/**

3. **Mail Payment:**

   Please include the top portion of your billing statement. Make check payable to: **Fountain Hills Sanitary District** or **FHSD** and mail to: **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**

4. **Pay in Person:**

   Office hours: Monday-Thursday 7:00 AM-4:00 PM and Friday 7:00 AM-1:00 PM. Or use our drop box for your convenience.

5. **Pay by Phone:**

   Call 24 hours a day **877-326-2261** to pay with a credit/debit card or E-check. *Processing fees will apply.*

News from the District

Keeping Easements Clear Helps Everyone

Over the past three months, our Collection System Operators have been working diligently to service manholes & main lines located in easements—many of which are on private property. Before accessing these areas, the team coordinates with homeowners to provide advance notice.

This vital work includes cleaning & inspecting manholes as well as sewer mains to ensure they remain free of obstructions. These efforts help keep the sewer system operating smoothly & efficiently.

How You Can Help

Please keep easement areas clear of:
- Trees & large plants
- Brush & yard waste
- Permanent structures like sheds & walls.

Why It Matters

Clear access to easements allows us to:
- Prevent sewer blockages
- Reduce repair costs
- Ensure quick access in an emergency situation

Does Your Property Have a Sewer Easement?

Sewer easements are typically noted in the title report when a home is purchased. If you are unsure, reviewing that report is a good place to start.

Utility Box Mural Celebrating the Iconic Fountain

Fountain Hills Sanitary District has joined the community's utility box beautification efforts with a new installation in front of the District's office. Celebrating the iconic fountain, the District selected a mural that would showcase the fountain. This image holds special meaning, as it represents the District's role in water recycling, a process that supplies irrigation for local parks, golf courses & fills the lake at Fountain Park. The Fountain Hills Sanitary District has been *recycling every drop since 1974*.

Beware of Utility Scams

Fraud is on the rise and raising awareness is one of the best ways to protect our Fountain Hills community.

Scammers may pose as a representative from a utility company, threatening to disconnect service or demanding immediate payment. They often create a false sense of urgency to pressure individuals into giving out personal information or sending money.

Never give out personal or financial information to an unverified caller. Don't trust caller ID-it can be spoofed. If something doesn't seem right, hang up and call the number on the front of your utility bill.

Make an Impact: Dispose & Donate

National Prescription Drug Take Back Day
Saturday, October 25th
Town Hall—main entrance: 10:00am - 2:00pm

Safely dispose of unused or expired prescription medications, including pet prescriptions. No liquids, creams, or sharps will be accepted. Pour unused pills into a clear plastic bag.

Never flush medications down the drain. Proper disposal protects the environment & prevents misuse or accidental ingestion. **Protect your family and the environment!**

The Fountain Hills Blood Drive
Thursday & Friday, November 21st & 22nd
Community Center: 9:00am - 2:00pm

Everyday, over 30,000 blood donations are needed to support patients across the U.S. Vitalant serves 100% of hospitals in Maricopa County & 90% statewide.

Call 877-258-4825 or visit www.vitalant.org to schedule your appointment. **Give the gift of life. Donate blood!**