



## WAYS TO PAY:

### 1. Auto-Pay:

Automatically deducted from your bank account at no charge to you. Call our office at 480-837-9444 for details or go to our website to enroll [www.az-fhisd.gov/automatic-payment-form/](http://www.az-fhisd.gov/automatic-payment-form/)

### 2. Online Payment:

Securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) [www.az-fhisd.gov/pay-my-bill/](http://www.az-fhisd.gov/pay-my-bill/)

### 3. Pay in Person:

Office hours: Monday-Thursday 7:00 AM—4:00 PM and  
Friday: 7:00 AM—1:00 PM. Or use our 24 hour drop box.

### 4. Mail Payment:

Please include the top portion of your billing statement. Make check payable to: **Fountain Hills Sanitary District** or **FHSD** and mail to: 16941 E. Pepperwood Circle, Fountain Hills, AZ 85268

### 5. Pay by Phone:

Call 24 hours a day **877-326-2261** to pay with a credit/debit card or E-check. *\*Processing fees will apply.*

**Late fees:** Please be advised the District allows a **15-day grace period** after the due date before a **\$25.00 late fee** is applied to a delinquent account. To maintain a good payment history and avoid the late fee, please ensure your payment is made by the due date listed on the front of the bill.

## Pool Draining

Pools may be drained into your sewer cleanout **EXCEPT** on streets listed below. The Sanitary District is limited in these areas due to pump station capacity.

- |                               |                             |
|-------------------------------|-----------------------------|
| ♦ <b>Arista Lane</b>          | ♦ <b>Pulve Court</b>        |
| ♦ <b>Boulder Drive</b>        | ♦ <b>Red Sky Court</b>      |
| ♦ <b>Cloud Crest Trail</b>    | ♦ <b>Rockview Court</b>     |
| ♦ <b>Crested Butte Trail</b>  | ♦ <b>Sage Circle</b>        |
| ♦ <b>Dancing Bears Court</b>  | ♦ <b>Sage Drive</b>         |
| ♦ <b>Desert Hawk Trail</b>    | ♦ <b>Shadow Ridge Trail</b> |
| ♦ <b>Desert Wash Trail</b>    | ♦ <b>Sierra Norte</b>       |
| ♦ <b>Desperado Drive</b>      | ♦ <b>Spotted Horse Way</b>  |
| ♦ <b>Fireridge Trail</b>      | ♦ <b>Stardust Drive</b>     |
| ♦ <b>Heavenly Vista Trail</b> | ♦ <b>Stoneridge Court</b>   |
| ♦ <b>Last Trail Drive</b>     | ♦ <b>Sunset Vista Drive</b> |
| ♦ <b>Leo Drive</b>            | ♦ <b>Ventura Court</b>      |
| ♦ <b>Paradise Drive</b>       |                             |

Please inform your pool contractors that sewer cleanouts are **not** to be used for disposing of plaster, PebbleTec, grout or any other construction materials. These materials must be placed in the trash. Improper disposal into the sewer system can cause serious blockages and damage.

## Tips to Keep Pipes Clog-Free

- ♦ Make it a habit to dry-wipe pots, pans and dishes of all fats, grease and oils before washing.
- ♦ Put food waste in the trash. Most food waste is heavier than waste intended for the sewer lines. This waste, when put down the drain, can gather in the line and cause a buildup.
- ♦ After soaking a greasy pan, place a paper towel over the drain basket. Slowly pour out the water so the towel catches grease and food particles. Then, simply toss the towel in the trash.
- ♦ Never flush wipes, even if it says flushable. Sewer systems and treatment facilities were not designed for those.

## Thank You Fountain Hills

**National Prescription Drug Take Back Day** was October 25, 2025. The Fountain Hills Maricopa County Sheriff's Office (MCSO) **collected 109 pounds of prescription pills**. Thank you, Fountain Hills residents, for helping keep prescription pills out of the sewer, protecting the environment and our children.

If you missed this event, there is a drop box located in the lobby of MCSO in the Town Hall.

**The Fountain Hills Blood Drive** was November 21 & 22nd. There were **138 blood donations!** Behind every unit of blood collected is a grateful recipient.

Visit [www.vitalant.org](http://www.vitalant.org) to schedule your appointment for the January 23-24 blood drive in Fountain Hills. **Give the gift of life. Donate blood!**

## What Should NEVER go Down the DRAIN?

**F.O.G.** stands for Fats, Oils, and Grease. Here is a sampling of high-fat foods and condiments to avoid putting down the drain. They cause CLOGS.

- |                         |                       |
|-------------------------|-----------------------|
| ♦ Cooking grease        | ♦ Shortening & lard   |
| ♦ Salad dressings       | ♦ Mayonnaise          |
| ♦ Butter & margarine    | ♦ High-fat sauces     |
| ♦ Fat from cooked meats | ♦ Paints and solvents |

## What Should NEVER go Down the TOILET!

- |                      |                  |
|----------------------|------------------|
| ♦ Flushable wipes    | ♦ Cotton swabs   |
| ♦ Prescription drugs | ♦ Cleaning wipes |
| ♦ Egg shells         | ♦ Condoms        |
| ♦ Baby wipes         | ♦ Hair           |
| ♦ Dental floss       |                  |