



WAYS TO PAY:

- 1. **Auto Bank Draft:**
Automatically deducted from your bank account at no charge to you. Call our office at 480-837-9444 for details or go to our website to enroll www.az-fhsd.gov/automatic-payment-form/
- 2. **Online Payment:**
Securely pay your bill online with a credit/debit card (a separate convenience fee of 1.5% applies) or an E-Check (a separate \$1.00 fee applies) www.az-fhsd.gov/pay-my-bill/
- 3. **Pay in Person:**
Office hours: Monday-Thursday 7:00 AM—4:00 PM and Friday: 7:00 AM—1:00 PM. Or use our 24 hour drop box.

- 4. **Mail Payment:**
Please include the top portion of your billing statement. Make check payable to: **Fountain Hills Sanitary District** or **FHSD** and mail to: **16941 E. Pepperwood Circle, Fountain Hills, AZ 85268**
- 5. **Pay by Phone:**
Call 24 hours a day **877-326-2261** to pay with a credit/debit card or E-check. **Processing fees will apply.*

Late fees: Please be advised the District allows a **15-day grace period** after the due date before a **\$25.00 late fee** is applied to a delinquent account. To maintain a good payment history and avoid the late fee, please ensure your payment is made by the due date listed on the front of the bill.

Proposed Fee Increase

After careful review of the operating expenses, the Sanitary District is considering a sewer use fee increase for the next fiscal year. The proposed fee would increase \$1.00 per month for residential customers beginning July 1, 2026. Non-residential fees would also have a small increase and varies by category of customer. The last sewer fee increase was July 2023.

The Sanitary District reviews its fee schedule annually. The proposed fee schedule and annual budget are subject to a Public Hearing open for public comment prior to formal adoption. The Public Hearing is scheduled for May, 20, 2026 at the Sanitary District office.

National Prescription Drug Take Back Day

Saturday, April 25th from 10 am - 2 pm
Town Hall Main Entrance

Safely dispose of unused or expired prescription medications, including pet prescriptions. No liquids, creams, or sharps will be accepted. Pour unused pills into a clear plastic bag.

Never flush medications down the drain. Proper disposal protects the environment & prevents misuse or accidental ingestion.

Protect your family and the environment!

Touch-A-Truck Event



The Fountain Hills Sanitary District proudly joined the community for the annual Touch-A-Truck event on Saturday, March 28th. The event was a great success, with approximately 300 people visiting our sewer vacuum and camera trucks to learn more about how our equipment operates. We received 55 entries in our coloring contest, and nearly every child participated in the popular egg toss game.

Congratulations to our coloring contest winners: Hudson (age 6) and Axel (age 7), each won a toy vacuum truck, and Milo and Bode, each won a die-cast vacuum truck in the egg toss drawing! Thank you to everyone who stopped by to see us. Our team enjoys the opportunity to share how our trucks function and the work we do around town.

Notice of Water Service Termination Agreement between EPCOR Water and Fountain Hills Sanitary District

Attention shared customers of the Fountain Hills Sanitary District (FHSD) and EPCOR Water Arizona, Inc. Please note EPCOR Water has filed an application with the Arizona Corporation Commission for approval of a joint agreement for EPCOR Water to terminate water service to shared customers at the request of FHSD.

The purpose of the proposed Water Service Termination Agreement is to assist FHSD in collecting delinquent payments for sewer services provided by FHSD to common customers of EPCOR Water and FHSD. FHSD will request that EPCOR turn off water service to customers that are over 365 days behind in payments due to FHSD.

If you have a delinquent account, contact customer service by phone at 480-837-9444. Customer service representatives will provide customers with steps to take in order to avoid any interruption of service. Failure to take action will result in interruption of service.