



1. Auto Bank Draft: Free automatic deduction from your bank account. Enroll: www.az-fhsd.gov/automatic-payment-form/

3. Pay by Phone: Call 877-326-2261 anytime (24/7). Credit/debit card or e-check *Processing fees apply

2. Online Payment: Pay at www.az-fhsd.gov/pay-my-bill/
Credit/debit card 1.5% fee will apply. E-check: \$1.00 flat fee.

4. Pay in Person: Mon-Thurs 7AM-4PM, Fri 7AM-1PM,
24-hour drop box available.

5. Mail Payment: Include top portion of bill. Payable to **Fountain Hills Sanitary District** or **FHSD**

Late Fees: The District allows a **15-day grace period** after the due date before a **\$25.00 late fee** is applied. To avoid the late fee, please ensure your payment is received by the due date.

THE DISTRICT EARNS PRESTIGIOUS AWARD

The District has been recognized by the AZ Water Association with its **Water Reuse Project of the Year award** for a multi-year effort to modernize the District's aquifer storage and recovery (ASR) well infrastructure.

The project replaced aging, corroded underground steel vaults that housed the wells and their control systems, with modern above ground facilities located in Fountain Park. The District partnered with the Town of Fountain Hills, Wilson Engineers, MGC Contractors, and Hunter Contracting to complete the work in phases. Two of the new facilities also included public restrooms, adding community value alongside the operational improvements.

The ASR wells are essential to the District's water reuse strategy, storing reclaimed water during low-demand periods and recovering it during peak irrigation demand for the lake and local golf courses. Through thoughtful site planning, the District was able to combine infrastructure upgrades with public amenities, which strengthened system reliability, reduced operational risks, and delivered lasting benefits to both the District and the Fountain Hills community.

**AZ Water Association is a nonprofit organization dedicated to preserving and enhancing Arizona's water environment.*

Escaping the summer heat?

If you are heading out of town, have someone check your property periodically and run water in each plumbing fixture. The water sitting in traps below sinks, tubs, showers, and floor drains forms a barrier that prevents sewer gases from entering your home. If that water evaporates, you may notice a musty or sewer odor, a sign of a dry trap. Prevention is simple; run water in all drains at least once every couple of weeks.

Low-Income Assistance Program (LIAP)

The District offers a Low-Income Assistance Program to qualifying residents. The program is designed to assist with utility costs. Eligible homeowners will receive a **25% discount** on the quarterly sewer service fee.

Visit our website to learn more about the program:
[www.az-fhsd.gov/wp-content/uploads/2026/06/
FHSD-LIAP-6-11-2026.pdf](http://www.az-fhsd.gov/wp-content/uploads/2026/06/FHSD-LIAP-6-11-2026.pdf)

New Sewer User Fees Start This Quarter

Effective July 1, 2026, sewer user fees have been adjusted to offset rising costs and maintain reliable wastewater collection, treatment and infrastructure.

Residential sewer user fees increased \$1.00 per month. The new residential rate is \$34.00 per month, billed quarterly at \$102.00. The updated fee is reflected in this quarter's invoice.

Non-residential sewer user fees also increased and vary by customer use category.

The District reviews all fees annually. Proposed fee adjustments are subject to a public hearing prior to adoption. Public hearings for the 2026–2027 fee schedule and annual budget were held on May 13, 2026.